

Our local Pharmacies and the prescription delivery service, which will continue to be run by local volunteers



Our team of local volunteers are continuing to deliver medication from our local Pharmacies to between thirty and fifty local people every day, Monday to Friday, between 4pm - 6pm.

- From now on we can start to automatically deliver your prescription to you each month (or each week) if you are over 70, a vulnerable adult, or a child and don't have to pay for your prescription. Please contact the GP Practice if you are unsure.
- If we have ever delivered to you (and if you are eligible) then you are already on our list for home-delivery for as long as the current restrictions remain in place. You don't need to phone up to request this each time; it is now automatic.
- If you would like to request for your name to be added to our list then please phone your GP Practice one week before your medication would normally be available for collection and your GP Practice will add your name to our list.
- Unfortunately we are no longer able to do emergency prescription deliveries or one-off prescription deliveries in the way that we have over the last few weeks, but things are now much more under control and so there is less need for this service.

**PLEASE REMEMBER** that it is still your responsibility to order your medication in time (this date can be found next to where it says "next issue due" on your repeat slip).

*We want to thank the local volunteers from Help Your Neighbour – Wiltshire who had been receiving phone calls and emails for us over the last four weeks, but now that we have set up an automatic system with the GP Surgeries those volunteers can now move on to focus on other local needs.*

*From now on Help Your Neighbour – Wiltshire will still be able to help you with your shopping or with their telephone Chat Buddy service but they won't be able to answer your questions about your prescription or the prescription delivery service, which has now moved to an automatic system with the Castle Practice working together with Tidworth and Ludgershall Pharmacies.*